

# AISHRAQAT ALNBHAN CO.

For Trading, General Services, Public Transport and Food Services L.L.P

# 

WE ARE A.A.C " By working closely with our Clients at every stage of the project, enables us to provide a comprehensive solution that matches your requirements "





## "WE ARE A.A.C "

AISHRAQAT ALNBHAN CO., L.LP.

AISHRAQAT ALNBHAN CO., for Trading, General Services, Public Transport and Food Services L.L.P., (AAC LLP) is a professional Iraqi Services company that is managed by highly experienced British Expats.

Our team creates value by applying whole of expertise to the service Provided to the client.

AAC is registered in Iraq, established in Iraq as a private company under letter of the Iraqi Ministry of commerce no. (M.SH.A-02-000012075) and as a services company. AAC has evolved to build its self a fundamentally strong base in the fields of food service, logistics, Trading, General Services, Public Transport. It is through continuous strategic development, improvement, and strong quality control methods in line with institution such as International Standards Organization (ISO), and a close hand on working relationship with Clients that AAC became a pioneer in this industry. AAC progress has been characterized by success with the commitment and supplying of critical Turnkey services for clients as well as 100% compliance with the criterions and prerequisites laid down by the Iraqi Ministry of Trade regarding Services operations within the Republic of Iraq.





## HOW WE ARE

We're one of the IRAQ's largest Company for total service solution. We've built our business choosing people first, going big on service, deep on technology and all-in on partnerships.



## **Our Services**

#### 1- Food Services

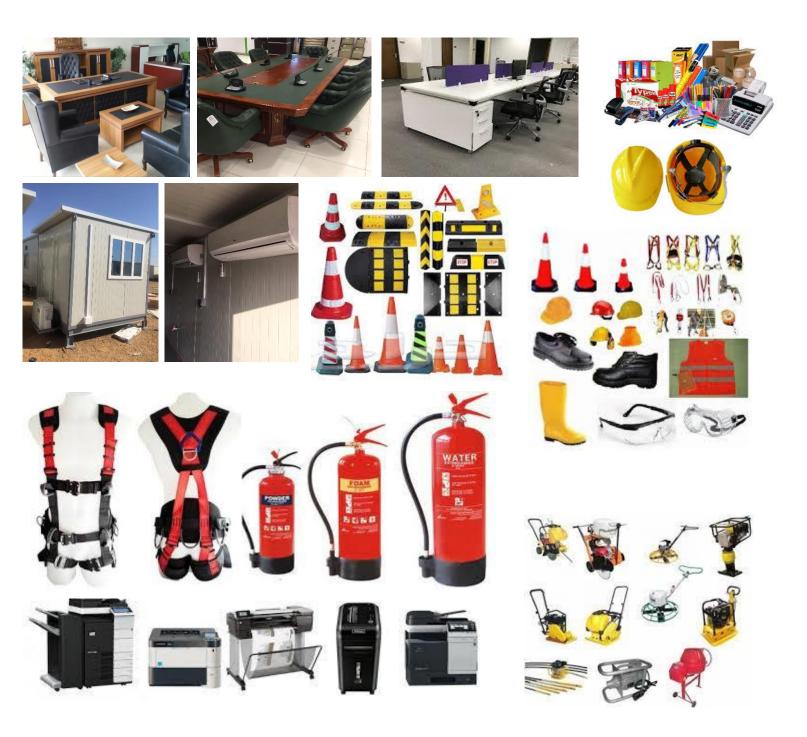
- Catering services
- Fresh food supply
- Dry food supply
- Frozen food supply
- Supply of fresh and frozen vegetables
- pastries, bread and sweets Supply
- Supplying bottled water and water tanks





### 2- Material and Equipment services

- Provision of office equipment
- Provide safety equipment
- Providing caravans
- Rental of construction equipment



#### **3- Public services**

- Provision Staff of safety, feeding, cooking, laundry and cleaning
- Provision of Staff carpentry, blacksmithing, gardening and construction workers ... etc.
- Cleaning, sterilization and fogging services.
- Quarantine services
- Clinic services within the workplace









#### **4-** Public transport services

- Transport of goods
- Transfer of sensitive materials
- Customs clearance from border entrances
- Loading and unloading
- Heavy water transport
- Waste transportation
- Transfer of expat and local employees to and from the airport with visa processing (VISA Fixers)
- Renting vehicles for transporting people and transporting goods

AAC is providing support services, management, risk consultancy, specialist training and integrated solutions in a range of complex, or remote business environments. We develop long-term strategic partnerships with our clients, tailoring solutions to match changing requirements over time in developing situations. We are agile, adaptable and capable.



## FAST AND EFFECTIVE.

Our Services can ensure a fast and effective, throughout Iraq.



# WHAT WE DO.

what we do is to provide each client with a level of Professionalism, Integrity and Loyalty that shows itself by our position in his work site. By utilizing our services,

#### **CAPABILITY STATEMENT**

AAC provides a wide range of services in support of corporate and government mission requirements. Our customers range from small local businesses to world-class international companies.

Although we are a small business, we demand big results from our employees. Contract compliance, customer satisfaction and quick positive response to our clients are the trademarks to our high quality of services.

#### **Our vision:**

"we strive to bridge the gap between requirements, Services and technology worldwide with practical, innovative and high technology readiness solutions. Building on a successful history of market expertise, we will continue to work to meet our end-user's requirements.

#### **Our mission:**

"AAC has a simple vision which is to raise the bar within the Iraq industry, as recognized by our clients, employees and competitors alike.

To achieve this, we will be honest, reliable, dependable and innovative in everything we do, and employ and invest in only the best people.

We will create solid, loyal partnerships with our clients, providing a full range of professional and personalized services catered to all our clients' specific requirements.

Our company prides itself in delivering the highest level of customer service and satisfaction across our client base".

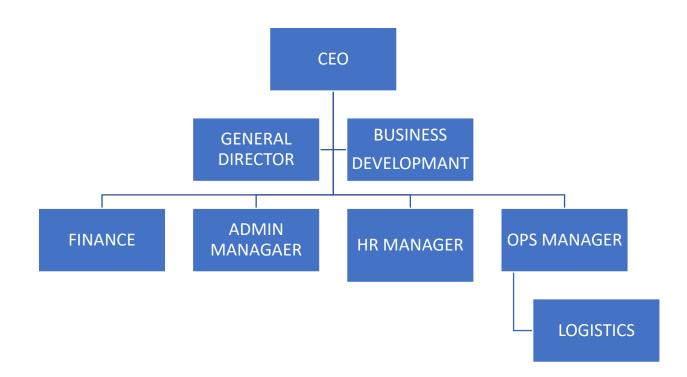
#### **CERTIFICATES:**

As a leader in the service industry, we are committed to work quality, and meeting customer expectations. Accordingly, the all of our Life the sites are certified to the ISO 9001:2015, ISO 14001:2015, OHSAS 18001:2007, ANSI/ASIS PSC-12012 standard





#### **AAC Organization Structure**



We look for people with personality in order to find the right fit for both our employees and clients. With rigorous pre-employment procedures, we thoroughly assess applicants and adhere to confirmed legal vetting standards. Employee retention is one of our strengths with a high rate in the top percentile for the industry in Iraq. Also, we focus heavily on developing talent from within as we mentor and support our employees as part of our succession planning model. Our people are ultimately appreciated, supported and well managed.

#### **Q: We** are happy with the quote, what's the next step?

If you're happy with the quote provided, we will arrange for a dedicated member of our team to visit you at a pre-arranged time to perform a site survey. They'll collect all the information required to enable us to perform a high quality and professional service.

#### **Q: Wha**t is the minimum contract duration?

Our standard contract terms are for 1 month to 10 years. Our cancellation terms state that A 5-day notice period is required before we can terminate a contract.

Customers can require AD HOC Service.

#### **Q :** How do we renew the contract after 1 month?

We offer an automatic contract renewal service so that once the 1 month on your current contract is up your account will simply renew for another however you want.

If you would like to opt out of this renewal then please let us know at least 5 days in advance of the end of your contract.

## WORK



## Health & Safety

At AAC, our work, health and safety policy is an integral part of our everyday activities.

Our priority is ensuring that the safety and health of our employees, contractors, visitors and

stakeholders is a priority in our efforts to achieve an injury free work environment.

## TO ACHIEVE THIS, WE ARE COMMITTED TO:

The prevention and elimination of work-related injury and illness.

The provision of a safe and healthy working environment for our people, subcontractors and

visitors together with the wider community and members of the public on which our activities

may impact.

The establishment, implementation and maintenance of our Occupational Health and Safety

Management Systems in accordance with ISO 9001:2015, ISO 14001:2015, OHSAS 18001:2007, ANSI/ASIS PSC-12012 standard



#### TO ACHIEVE THIS, WE WILL:

 Establish measurable health & safety objectives and targets to meet these intentions

and regularly review our progress, ensuring that this policy remains relevant to our

business and stakeholders.

- Identify, evaluate and manage all risks that flow from the work we do.
- Aim to comply with relevant Work of Iraq, Health & Safety Act (37) 2015, standards and codes of practice.
- Maintain a workplace culture that fosters behavior amongst our people that we are all responsible for our own safety and health and that of our fellow workers.
- Promote fitness for work.
- Provide induction and training for our people



#### **ENVIRONMENTAL**



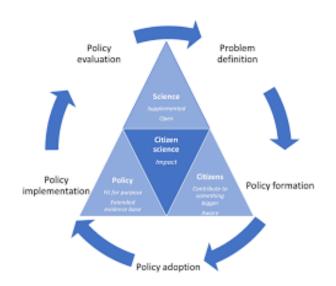
#### Policy

To work effectively in a diverse range of environments and social setting AAC recognizes the importance of integral environmental management into how we do business.

Our environmental policy objective is to minimize the adverse impact on the environment as a result of our business activities.

#### TO ACHIEVE THIS OBJECTIVE, WE WILL:

- Establish and maintain an environmental management system in accordance with AS/NZS ISO 14001.
- Comply with contract conditions, relevant legislation and other criteria to which the company subscribes.
- Regularly review business operations, identify and implement opportunities for improvement.
- Educate our workforce on key environmental issues, management controls and associated responsibilities.
- Establish defined environmental objectives and targets to measure our performance and identify opportunities for improvement.
- Strive to prevent pollution, reduce waste and commit to recovery and recycling where feasible.





#### What Our Clients Say About Our It Support and Managed Services in the Iraq Area!

You won't find a more personable, friendly, team of professionals out there. They are incredibly conscientious and put their customers first. We have watched them grow, along with our own company, and are fortunate to have such an honest, qualified, professional and still personable team taking care of us. A.A.C has moved offices and installed new offices for us. They set us up with a temporary work-around computer scenario when we had our canter of Basra office renovated. If you are in need of a Services Company, I highly recommend - and URGE you to contact A.A.C

مسؤول فرع العراق John Pinto



**CONTACT US:** 



If you require our services, solutions, look no further! CALL US ON

# +964 773 812 7945 Arabic Speaker +964 781 350 8907 English Speaker

**DROP US AN EMAIL:** 

INFO@ AACIQ.COM WWW.AACIQ.COM

## **OUR ADDRESS:**

Flat 4 - floor <sup>×</sup>, Building No. 24/3. Doctors St., Zubair / Basra – Iraq. +964 773 812 7945 Arabic Speaker +964 781 350 8907 English Speaker

Flat 4 - floor 7, Building No. 24/3. Doctors St., Zubair / Basra – Iraq.





Info@ aaciq.com